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**PROPOSAL FOR REVISION OF THE  
SUPPLEMENTARY GUIDELINES ON  
GOOD MANUFACTURING PRACTICES: VALIDATION,  
APPENDIX 7:NON-STERILE PROCESS VALIDATION**

**(APRIL 2014)**

***DRAFT FOR COMMENT***

Should you have any comments on the attached text, please send these to:

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37 SCHEDULE FOR THE PROPOSED ADOPTION PROCESS OF DOCUMENT QAS/13.527:  
38 PROPOSAL FOR REVISION OF THE SUPPLEMENTARY GUIDELINE ON  
39 GOOD MANUFACTURING PRACTICES: VALIDATION, APPENDIX 7: NON-STERILE  
40 PROCESS VALIDATION  
41  
42

Need for revision of published good manufacturing practices: validation identified by Prequalification of Medicines Programme	March 2013
Wide circulation of draft document for comment	April 2013
Compilation of feedback received	June 2013
Discussion of feedback during informal consultation on quality assurance guidelines	July 2013
Mailing of revision for comment	August 2013
Presentation to forty-eighth meeting of the WHO Expert Committee on Specifications for Pharmaceutical Preparations	October 2013
Recirculation of working document for comments	March 2014
Compilation of comments	April 2014
Discussion of feedback during informal consultation on medicines quality: GMPs, inspection guides and risk management	28-30 April 2014
Recirculation of updated working document	May 2014
Compilation of comments and evaluation of feedback received	July 2014
Presentation to forty-ninth meeting of the WHO Expert Committee on Specifications for Pharmaceutical Preparations	October 2014
Further follow-up action as required	...

44 PROPOSAL FOR REVISION OF THE SUPPLEMENTARY GUIDELINE ON  
45 GOOD MANUFACTURING PRACTICES: VALIDATION, APPENDIX 7: NON-STERILE  
46 PROCESS VALIDATION  
47  
48

49 *Note from the Secretariat:*  
50

51 *The current text of the Supplementary guideline on good manufacturing practices:*  
52 *validation ( World Health Organization, WHO Technical Report Series, No. 937, 2006,*  
53 *Annex 4) is available on the following website:*

54 [http://www.who.int/medicines/areas/quality\\_safety/quality\\_assurance/production/en/index.html](http://www.who.int/medicines/areas/quality_safety/quality_assurance/production/en/index.html)  
55

56 **Moreover, comments are being sought at the same time as to whether the Appendix 3**  
57 **on *Cleaning validation* be revised to be in line with the current developments on setting**  
58 **health-based exposure limits for use in risk identification in the manufacture of**  
59 **different medicinal products in shared facilities; if yes, concrete proposals for revision**  
60 **would be appreciated.**

61 **The Appendixes of the *Supplementary guideline on good manufacturing practices:***  
62 ***validation* are currently as follows:**

63  
64 Appendix 1. Validation of heating, ventilation and air-conditioning systems – TO BE  
65 REVISED

66  
67 Appendix 2. Validation of water systems for pharmaceutical use – TO BE REVISED

68  
69 Appendix 3. Cleaning validation – TO BE REVISED

70  
71 Appendix 4. Analytical method validation

72  
73 Appendix 5. Validation of computerized systems – TO BE REVISED

74  
75 Appendix 6 - Qualification of systems and equipment – TO BE REVISED

76  
77 **Appendix 7. Non-sterile process validation – proposed to be revised**

78  
79

80 Proposal for revision of the  
81 Supplementary Guideline on Good Manufacturing Practices: Validation  
82 **Appendix 7: Non-sterile process validation**

83

84

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**1. BACKGROUND AND SCOPE**

97

98 Further to the *Supplementary guideline on good manufacturing practices: validation*, as  
99 published in the World Health Organization (WHO) Technical Report Series, No. 937,<sup>1</sup>  
100 additional guidelines to support current approaches in good manufacturing practices (GMP)  
101 are published herewith to further support the scope of process validation (also referred to as  
102 process qualification) linked to quality risk management and quality by design principles as  
103 described by WHO and the International Conference on Harmonisation (ICH).

104

105 This guideline allows for different approaches in process validation. The principles described  
106 in this guideline are mainly applicable to non-sterile finished pharmaceutical dosage forms.  
107 Similar approaches may be applicable to active pharmaceutical ingredients (APIs) and sterile  
108 products. (See also recommendations in WHO Technical Report Series, No. 957, Annex 2  
109 and WHO Technical Report Series, No. 961, Annex 6.)

110

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<sup>1</sup>Supplementary guidelines on good manufacturing practices: validation. In: *WHO Expert Committee on Specifications for Pharmaceutical Preparations. Fortieth report*. Geneva, World Health Organization. WHO Technical Report Series, No. 937 (Annex 5), 2006.

111 Thorough knowledge of product and process development studies; previous manufacturing  
112 experience; and quality risk management (QRM) principles are essential in all approaches to  
113 process validation as the focus is now on the life-cycle approach. The life-cycle approach  
114 links product and process development, validation of the commercial manufacturing process  
115 and maintaining the process in a state of control during routine commercial production.

116

117 A risk-based approach in validation is recommended. The use of in-line, online and/or at-line  
118 controls and monitoring are recommended to ensure that a process is in a state of control  
119 during manufacture

120

## 121 **2. GLOSSARY**

122

123 *at line*

124 Measurement where the sample is removed, isolated from, and analysed in close proximity to  
125 the process stream.

126

127 *concurrent validation*

128 Validation carried out during routine production of products intended for sale.

129

130 *control strategy*

131 A planned set of controls, derived from current product and process understanding that  
132 assures process performance and product quality. The controls can include parameters and  
133 attributes related to drug substance and pharmaceutical product materials and components,  
134 facility and equipment operating conditions, in-process controls, finished product  
135 specifications, and the associated methods and frequency of monitoring and control.

136

137 *continued process verification (CPV)*

138 Documented scientific evidence that the process remains in a state of control during  
139 commercial manufacture.

140

141 *critical process parameter (CPP)*

142 A process parameter whose variability has an impact on a critical quality attribute  
143 and therefore should be monitored and/or controlled to ensure the process produces the

144 desired quality.

145

146 *critical quality attribute (CQA)*

147 A physical, chemical, biological or microbiological property or characteristic of materials or  
148 products that should be within an appropriate limit, range or distribution to ensure the desired  
149 product quality.

150

151 *in line*

152 Measurement where the sample is not removed from the process stream and can be invasive  
153 or non-invasive

154

155 *life-cycle*

156 All phases in the life of a product from the initial development through marketing until the  
157 product's discontinuation (ICH Q8).

158

159 *matrix approach*

160

161 *online*

162 Measurement where the sample is diverted from the manufacturing process, and may be  
163 returned to the process stream.

164

165 *process analytical technology (PAT)*

166 PAT is a system for designing, analysing and controlling manufacturing through timely  
167 measurements (i.e. during processing) of critical quality and performance attributes of raw  
168 and in-process materials and processes, with the goal of ensuring final product quality. It  
169 includes chemical, physical, microbiological, mathematical and risk analysis conducted in an  
170 integrated manner.

171

172 *pharmaceutical quality system (PQS)*

173 Management system to direct and control a pharmaceutical company with regard to  
174 quality.

175

176 *process qualification*

177 Process qualification combines the actual facility, utilities, equipment (each now qualified)  
178 and the trained personnel with the commercial manufacturing process, control procedures and  
179 components to produce commercial batches; confirms the process design and demonstrates  
180 that the commercial manufacturing process performs as expected.

181

182 *process validation*

183 The documented evidence that the process, operated within established parameters, can  
184 perform effectively and reproducibly to produce a medicinal product meeting its  
185 predetermined specifications and quality attributes.

186

### 187 3. INTRODUCTION

188

189 Process validation data should be generated for all products to demonstrate the adequacy of  
190 the manufacturing process. The validation should be carried out in accordance with GMP and  
191 data should be held at the manufacturing location whenever possible and be available for  
192 inspection. Manufacturers should confirm that a manufacturing process is under control  
193 before a product is placed on the market. (Clarify 'under control'?)

194

195 Process validation is associated with the collection and evaluation of data over the life-cycle  
196 of a product – from the process design stage through commercial production – and provides  
197 scientific evidence that a process is capable of consistently delivering a quality product.

198 A risk assessment approach should be followed to determine the scope and extent to which  
199 process(es) and starting material variability may affect product quality. The critical steps and  
200 parameters (e.g. those that may have an impact on the quality of the product) in the process of  
201 manufacturing a pharmaceutical product and other relevant studies demonstrating that the  
202 process is capable of delivering the desired product quality should be identified and  
203 documented and be based on knowledge of the product or processes concerned, according to  
204 the stage of the product life-cycle. Process validation should cover at least these critical steps  
205 and parameters.

206

207 A flow diagram may be helpful, covering all operations and controls in the process to be  
208 validated. When applying QRM to a given operation, the steps preceding and following that

209 operation should also be considered. Amendments to the flow diagram may be made where  
210 appropriate and should be documented as part of the validation documentation.

211

212 Manufacturers should ensure that the principles of process validation described in this  
213 guideline are implemented. These include and cover phases of validation during process  
214 design, scale up, qualification of premises, utilities and equipment, process performance  
215 verification and ongoing monitoring of batches manufactured for commercial supply to  
216 ensure that the process remains in a state of control.

217

218 The objectives of process validation include ensuring that:

- 219 — the process design is evaluated to show that the process is reproducible, reliable and robust;
- 220 — the commercial manufacturing process is defined, monitored and controlled;
- 221 — ongoing assurance is gained to show that the process remains in a state of control.

222

223 The validation should cover all manufactured strengths of a product and the extent of  
224 validation at each manufacturing site should be based on risk assessment. A matrix approach  
225 may be acceptable based on appropriate risk assessment.

226

227 There are different approaches to process validation which include: traditional process  
228 validation (consisting of prospective and concurrent validation); process design followed by  
229 process qualification and continued process verification; or a combination of traditional  
230 process validation and the approach described in this guideline.

231

232 Historical data should be available in cases where there have been changes to the process.

233

234 Manufacturers should plan towards implementing the new approach in process validation that  
235 covers process design, process qualification and continued process verification in the product  
236 life-cycle.

237

238 Table 1 shows different phases in the new approach in process validation

239

240



241 Table1. New approach to process validation

Product life-cycle		
Process validation		
Process design	Process qualification	Continued process verification
-Pilot scale (and scale-up batches where appropriate) -Risk assessment to identify critical quality attributes and process control parameters -Protocols and reports -Validate process -Define CQA and CPPs to be monitored in Phase II	-Premises -Utilities -Equipment -Commercial-scale batches -In-line, online and/or at-line monitoring -Defined number of batches	-Periodic review of trends -May include sampling and testing -In-line, online and/or at-line monitoring
Change control		
GMP		

242

243 **4. PROCESS DESIGN**

244

245 Under the life-cycle approach the focus of validation is shifted from commercial scale  
 246 batches to development. Product development activities provide key inputs to the process  
 247 design stage, such as the intended dosage form, the quality attributes and a general  
 248 manufacturing pathway. Laboratory or pilot-scale models designed to be representative of the  
 249 commercial process can be used to estimate variability.

250 Process design should normally cover design of experiments, process development, clinical  
 251 manufacturing, pilot scale batches and technology transfer. Process design should be verified  
 252 during product development.

253 Process design should cover aspects for the selection of materials, expected production  
 254 variation, selection of production technology/process and qualification of the unitary  
 255 processes that form the manufacturing process as a whole, selection of in-process controls,  
 256 tests, inspection and its suitability for the control strategy.

257

258 As part of the process validation life-cycle some process validation studies may be conducted  
259 on pilot-scale batches (corresponding to at least 10% or 100 000 units whichever is the  
260 greater) of the production scale. In case of smaller batch size and/or where the process is  
261 tailored to the geometry and capacity of equipment it may be necessary to provide  
262 production-scale validation data.

263

264 Process qualification and continued process verification should always be linked to process  
265 design and the batch used for bioequivalence testing (biobatch).

266

267 The number of batches included in the process design stage of validation should be  
268 appropriate and sufficient to include (but not be limited to) challenging the variations for  
269 materials, the suitability of the equipment and manufacturing technology.

270 Processes and results should be appropriately documented.

271 A development report and/or a technology transfer document, formally reviewed and  
272 approved by research and development personnel, and formally accepted by manufacturing,  
273 engineering and quality personnel, should be prepared. Such document(s) may include  
274 information such as desired clinical performance, bills of materials, approved suppliers,  
275 finished product specifications and test methods, in-process testing specifications, equipment  
276 recommendations, master batch production records, master batch packaging records, Stability  
277 reports, critical quality attributes, critical process parameters, batch comparisons, data on  
278 formulation batches, stability batches, clinical/biobatches, and scale-up batches.

279

280 The goal is to design a suitable process for routine commercial manufacturing that can  
281 consistently deliver a product that quality attributes.

282

## 283 **5. PROCESS QUALIFICATION**

284

285 Personnel, premises, utilities, support systems and equipment should be appropriately  
286 qualified before processes are validated. Materials, environmental controls, measuring  
287 systems/apparatus and methods should be considered during validation. Stages of  
288 qualification of equipment may include design, installation, operation and performance of  
289 equipment (for more details see WHO Technical Report Series, No. 970, Annex 2)

290

291 Traditionally three batches have been considered the minimum number for process validation;  
292 however, the number of batches should be based on risk assessment that includes, e.g.  
293 variability of materials, product history, where the product is being transferred from and  
294 where it will be produced. Manufacturers should define the stage at which the product is  
295 considered to be validated and the basis on which that decision was made. It should include a  
296 justification for the number of batches used based on the complexity and expected variability  
297 of the process.

298

299 Validation should be done in accordance with process validation protocols. A written  
300 protocol is essential for this stage of process validation. The protocol should include at least  
301 the following elements:

302

- 303 – the manufacturing conditions, including operating parameters, processing limits and  
304 component (raw material) inputs;
- 305 – the data to be collected and when and how it will be evaluated;
- 306 – the type of testing/monitoring to be performed (in-process, release, characterization)  
307 and acceptance criteria for each significant processing step;
- 308 – the sampling plan, including sampling points, number of samples and the frequency  
309 of sampling for each unit operation and attribute;
- 310 – the number of batches for which additional monitoring is proposed;
- 311 – status of the validation of analytical methods used in measuring the process, in-  
312 process materials and the product;
- 313 – statistical models or tools used should be described;
- 314 – review and approval of the protocol by appropriate departments and the quality unit;
- 315 – a description of the process;
- 316 – details of the equipment and/or facilities to be used (including measuring or  
317 recording equipment) together with its calibration status;

- 318 – the variables to be monitored with appropriate justification;
- 319 – the samples to be taken – who, where, when, how, how many and how much (sample
- 320 size);
- 321 – the product performance characteristics/attributes to be monitored, together with the
- 322 test methods;
- 323 – the acceptable limits;
- 324 – personnel responsibilities;
- 325 – details of methods for recording and evaluating results, including statistical analysis.

326

327 Data should be collected and reviewed against predetermined acceptance criteria and  
328 reflected in process validation reports. The report should reflect the validation protocol. A  
329 dual protocol report can be used; however, these must be designed to ensure clarity and  
330 sufficient space for recording of results. The outcome should confirm that the acceptance  
331 criteria have been met. Any deviations should be explained and justified.

332

333 The planned commercial production and control records, which contain the operational limits  
334 and overall strategy for process control, should be carried forward to the next phase for  
335 confirmation.

336

337 A risk assessment should be performed for the change in batch size from scale up to  
338 commercial batch size

339

340 Process qualification should confirm that scale up in batch size did not adversely affect the  
341 characteristics of a product and that a process that operates within the predefined specified  
342 parameters consistently produces a product which meets all its critical quality attributes  
343 (CQAs) and control strategy requirements.

344

345 The process should be verified on commercial-scale batches prior to marketing of the product.  
346 Extensive in-line and/or online and/or at-line controls should be used to monitor process  
347 performance and product quality in a timely manner. Results of relevant quality attributes of  
348 incoming materials or components, in-process material and finished products should be  
349 collected. This should include the verification of attributes, parameters and end-points, and

350 assessment of CQA and critical process parameter (CPP) trends. Process analytical  
351 technology applications and multivariate statistical process control (MSPC) can be used.

352

## 353 **6. CONTINUED PROCESS VERIFICATION**

354

355 Manufacturers should monitor product quality of commercial batches after completion of  
356 process design and process qualification. This will provide evidence that a state of control is  
357 maintained throughout the product life-cycle.

358

359 The scope and extent of process verification will be influenced by a number of factors  
360 including:

361

- 362 – prior development and manufacturing knowledge from similar products and/or processes;
- 363 –the extent of process understanding gained from development studies and commercial  
364 manufacturing experience;
- 365 – the complexity of the product and/or manufacturing process;
- 366 – the level of process automation and analytical technologies used;
- 367 – process robustness and manufacturing history since point of commercialization as appropriate.

368

369 Manufacturers should describe the appropriateness and feasibility of the verification strategy  
370 (in the protocol) including the process parameters and material attributes that will be  
371 monitored as well as the validated analytical methods that will be employed.

372

373 Manufacturers should define:

374

- 375 – the number of batches for which monitoring is proposed;
- 376 – the type of testing/monitoring to be performed;
- 377 – the acceptance criteria to be applied;
- 378 – how the data will be evaluated.

379

380 Any statistical models or tools used should be described. If continuous processing is  
381 employed, the stage where the commercial process is considered to be validated should be

382 stated based on the complexity of the process, expected variability and manufacturing  
383 experience of the company.

384

385 Periods of enhanced sampling and monitoring may help to increase process understanding as  
386 part of continuous improvement. Process trends such as the quality of incoming materials or  
387 components, in-process and finished product results and non-conformances should be  
388 collected and assessed in order to verify the validity of the original process validation or to  
389 identify required changes to the control strategy.

390

391 The extent and frequency of continued process verification should be reviewed periodically  
392 and modified if appropriate throughout the product life-cycle.

393

## 394 **7. CHANGE MANAGEMENT**

395

396 Changes during the life-cycle of a product should be managed through a change control  
397 procedure. Sufficient data should be generated to demonstrate that the revised process will  
398 result in a product of the desired quality, consistent with the approved specification.

399

400 The change control procedure and records should ensure that all aspects are thoroughly  
401 documented and approved including regulatory approval where appropriate (variation).

402 Manufacturers should follow change control procedures when changes are planned to  
403 existing systems or processes.

404

405 Validation should be considered when changes are planned to production and/or control  
406 procedures. Based on risk assessment, changes that are likely to require revalidation could  
407 include (but are not limited to):

408

- 409 – changes in the master formula, methods, starting material manufacturer;
- 410 – changes in the equipment or instruments (e.g. addition of automatic detection systems);
- 411 – equipment calibrations and preventive maintenance carried out;
- 412 – production area and support system changes (e.g. rearrangement of areas or a new water  
413 treatment method);
- 414 – changes in the manufacturing process (e.g. mixing times, drying temperatures);

- 415 – transfer of processes to another site;
- 416 – unexpected changes (e.g. those observed during self-inspection or during routine analysis
- 417 of process trend data);
- 418 – changes to standard operating procedures (SOPs);
- 419 – changes to cleaning and hygiene programmes.

420

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